



SUSTAINABILITY REPORT



OUR MESSAGE ON SUSTAINABILITY

As a Mary Palace Resort & Spa Hotel family, we know that our resources are not infinite. We strive to use all resources carefully so that they can be passed on to the next generations. We are aware of this and believe that this is our duty towards nature, the environment and humanity. We also guide our stakeholders in this direction and urge them to act sensitively in the name of sustainability.



RESORT & SPA
TASTE & TRADITION

OUR MISSION

Mary Palace means: our employees see themselves as members of this family and contribute to our brand value. We provide a service that makes our guests feel at home and have unique and memorable experiences, without sacrificing luxury and elegance in every detail.



OUR VISION

Our goal is not only to be a hotel that makes a difference in its region, but also to be an indispensable brand in world tourism by maintaining the highest level of guest and staff satisfaction and providing quality and safe service within a sustainable approach.

OUR VALUES

People

- ▶ We want to ensure that everyone feels valued and happy by creating a high quality, safe and peaceful environment.

Nature

- ▶ We conduct the necessary studies to ensure the sustainability of the infinite respect we have for the environment and are a pioneer in these studies.

Perfectionism

- ▶ We aim to be the best by believing in the importance of teamwork with continuously developed and improved services.



OUR VALUES

Hospitality

- We aim to be indispensable to our guests by providing experiences that exceed their expectations

Visionary

- We want to provide services that pioneer all kinds of developments that add value.



REPORT SCOPE

► Sustainability Action Report

- ❑ General information
- ❑ Regional events
- ❑ Unhindered activities
- ❑ Our children
- ❑ Cultural values
- ❑ Activities for our employees
- ❑ Activities for the environment
- ❑ Our cute friends
- ❑ Saving energy
- ❑ Renewable energy
- ❑ Water conservation

► Sustainability Performance Report



SUSTAINABILITY PERFORMANCE REPORT

GENERAL INFORMATION

- ▶ In general, 21% of carbon emissions are caused by transport.
- ▶ We explain to our guests the importance of using public transport instead of using their own cars. Our hotel has pictures that show the way to the nearest bus stop.
- ▶ We listen to our guests' suggestions and complaints about sustainability.
- ▶ We provide information about natural and cultural sites on our official website.





REGIONAL EVENTS

REGIONAL EMPLOYMENT AND PROCUREMENT



- ▶ It is an imperative of our corporate culture that we give priority to employing people from our region without compromising on benefits.
- ▶ In order to contribute to the reduction of carbon emissions and the development of the regional economy, we give preference to the Manavgat and Serik regions when selecting our suppliers.

SUPPORT FOR REGIONAL PRODUCERS

- ▶ In order to support the investments of the local people, the products produced by the manufacturers in our region are sold.
- ▶ The sale of handmade products is supported in our shops.



SOCIAL ACTIVITIES

- Together with the Management Team, a visit was made to the Nursing Home in our region. We had a chat with our citizens staying in the nursing home. Treats were served.





BARRIER-FREE ACTIVITIES

BARRIER-FREE ACTIVITIES

- For our disabled guests, a separate area is reserved at the entrance of the complex for parking their vehicles, as well as tables near the buffet and easily accessible tables in the restaurant.



BARRIER-FREE ACTIVITIES

- ▶ Barrier-free WCs are available in the general areas, on the beach and in the pool area.
- ▶ Handicapped accessible rooms are available.



BARRIER-FREE ACTIVITIES

- ▶ To ensure that our guests can use the pool comfortably, there is a mobile pool lift in our complex.
- ▶ On the beach there are accessible sunbeds and accessible toilets for our guests.



BARRIER-FREE ACTIVITIES

- A disabled car was donated to the Manavgat Disabled Association on behalf of our facility.





OUR CHILDREN

OUR CHILDREN

- ▶ There is a special buffet for children in the main restaurant. The dining tables are in the area reserved for them.
- ▶ To help them have fun, mini-club activities are organized for children.





CULTURAL VALUES

REFLECTING OUR CULTURE

- We inform our guests about the Antalya region through our info channel and our official website.



REFLECTING OUR CULTURE

- ▶ At our Turkish Night events, our main restaurant is decorated to reflect our culture and some of our staff serve in local dress.
- ▶ At our Turkish Nights, live music activities are organized in line with our culture.



REFLECTING OUR CULTURE

- At our gala events, a programme of music and entertainment is provided in line with our culture. We enjoy ourselves together with our guests.



REFLECTION OF OUR CULTURE

- Traces of our culture can be seen in the decoration of our Ottoman a la carte restaurant.



REFLECTION OF OUR CULTURE

- ▶ Turkish coffee is served with Turkish Delight.
- ▶ In our main restaurant, we have a buffet where our local specialities are served.



REFLECTION OF OUR CULTURE

- ▶ In our souvenir shops you will find products that reflect our culture (tiled porcelains, magnets, etc.).
- ▶ Our Turkish bath, which all our guests can use, bears traces of our culture. The given services of our Turkish bath reflect our culture.





ACTIVITIES FOR OUR EMPLOYEES

OUR TRAININGS

- ▶ Human rights and behaviour towards children
- ▶ Environmental awareness and waste prevention
- ▶ Sustainability
- ▶ Health and safety at work
- ▶ First aid
- ▶ Behaviour towards people with disabilities
- ▶ Fire safety training etc.



MOTIVATION

- ▶ At regular intervals, a barbecue is organised for our staff in our garden and birthday parties are held.
- ▶ At the end of the season, the performance of our employees is measured and a career evaluation is conducted.



MOTIVATION

- ▶ A fish bread event was organised with our employees at the end of the season.
- ▶ 8 March International Working Women's Day was celebrated with all our female employees.



EQUAL OPPORTUNITIES

- ▶ We pay our employees salaries at least equal to the minimum wage.
- ▶ We try to select our employees mainly from the Çolaklı, Manavgat and Serik regions.
- ▶ To measure the satisfaction of our employees, we regularly conduct an "employee survey".





ENVIRONMENTAL ACTIVITIES

WORLD ENVIROMENT DAY

- ▶ As part of "5 June, World Environment Day", a rubbish collection activity was held on the beach of our hotel with our colleagues and the management team.



MINI CLUB ACTIVITY

- ▶ With the participation of our animation team and our young guests, 'Blue Flag Painting' activity was held in the garden of our hotel.



ENVIRONMENTALLY FRIENDLY SHOPPING ACTIVITIES

- ▶ Post-mix and premix drinks are offered in our restaurants and bars.
- ▶ Concentrated fruit juices are preferred.
- ▶ Picnic products (honey, chocolate, etc.) are used in our buffets.



ENVIRONMENTALLY FRIENDLY PURCHASING ACTIVITIES

- ▶ The amount of chemicals and waste is reduced by using an automatic dosing system for floor cleaning and pool treatment.
- ▶ Dispensers are used in rooms, wash basins and shower areas.



ENVIRONMENTALLY FRIENDLY PROCUREMENT ACTIVITIES

- ▶ To reduce chemical consumption, ozonisers are used in the disinfection of fruit and vegetables.
- ▶ An automatic dosing system ensures that chemicals are used in the ideal amount.



ZERO WASTE PRACTICES

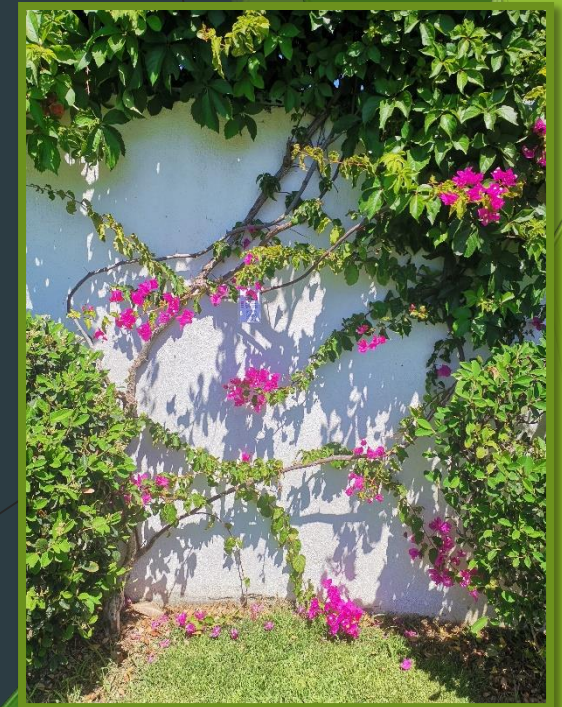
- ▶ Our waste is separated according to its type.
- ▶ Our waste disposal is done by a licensed company.
- ▶ Reducing packaging waste is one of our annual targets.
- ▶ We create environmental awareness by training our employees on "waste separation" and "hazardous materials safety".



BIODIVERSITY

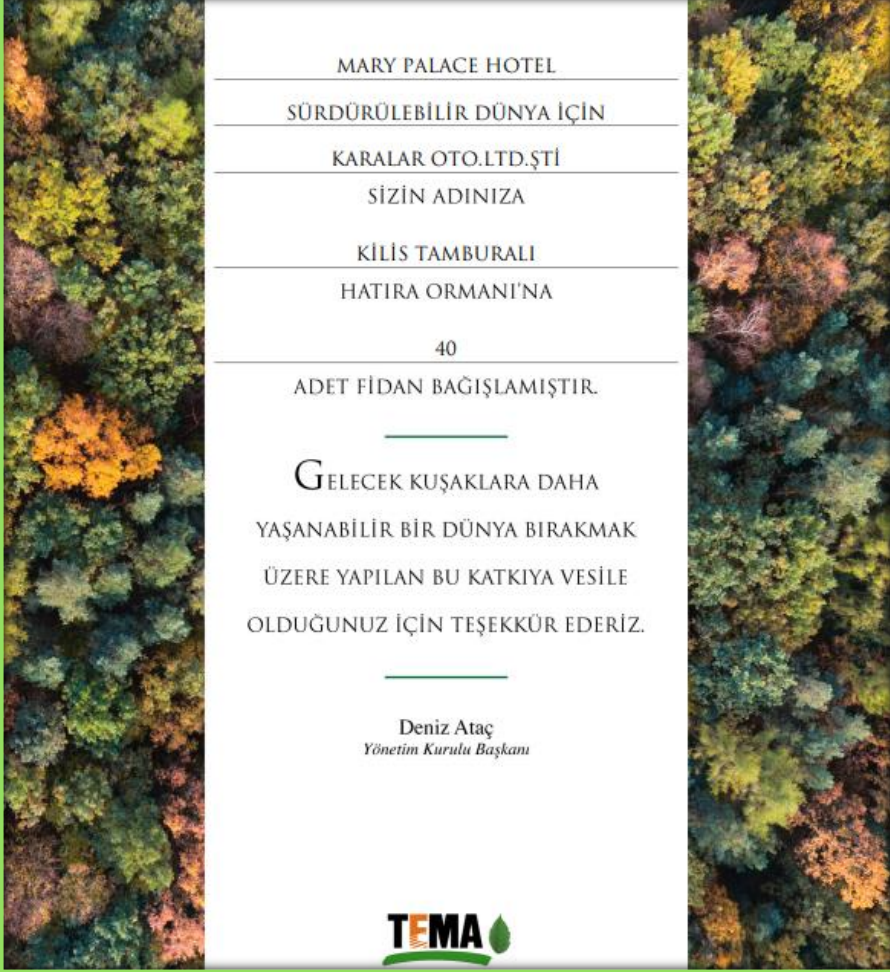


- The planting of our facility generally consists of plants that are typical of our region (olives, pomegranates, oranges, lemons, etc.).



BIODIVERSITY

- In order to leave a more livable world for future generations, Mary Palace Resort & Spa Hotel donated 40 saplings to the «Kilis Tamburali Memorial Forest».



MARY PALACE HOTEL
SÜRDÜRÜLEBİLİR DÜNYA İÇİN
KARALAR OTO.LTD.ŞTİ
SİZİN ADINIZA
KİLİS TAMBURALI
HATIRA ORMANI'NA
40
ADET FİDAN BAĞIŞLAMIŞTIR.

GELECEK KUŞAKLARA DAHA
YAŞANABİLİR BİR DÜNYA BIRAKMAK
ÜZERE YAPILAN BU KATKIYA VESİLE
OLDUĞUNUZ İÇİN TEŞEKKÜR EDERİZ.

Deniz Ataç
Yönetim Kurulu Başkanı

TEMA



OUR CUTE FRIENDS

OUR CUTE FRIENDS

- ▶ Together with our guests and staff, we take care of the nutritional needs of our cats. We also have cat houses for our cats.
- ▶ For the treatment needs of our cats, we receive assistance from our contracted veterinarian.



OUR CUTE FRIENDS

- ▶ For birds, birdhouses are available in our garden.
- ▶ There is no large surplus of food at our facility. If there is surplus food, it is reserved for the animals in our facility.





SAVE ENERGY

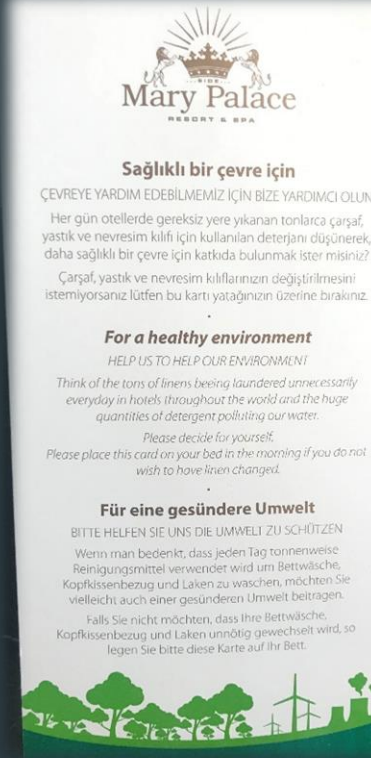
ENERGY SAVING ACTIVITIES

- ▶ To avoid energy loss in empty rooms, thick and dark curtains are kept closed or open depending on the season.
- ▶ When the balcony door is open in the rooms, the air conditioning is automatically switched off.
- ▶ The electricity is activated in the rooms with the help of energy cards.



ENERGY SAVING ACTIVITIES

- ▶ The level of air conditioning in the general areas is kept constant at certain times.
- ▶ This is to raise awareness among our staff and guests.
- ▶ There are air curtains at the entrances to our restaurant to prevent heat loss.



ENERGY SAVING ACTIVITIES

- ▶ "LED lighting" is generally preferred for lighting.
- ▶ A+ appliances are preferred when purchasing equipment.





RENEWABLE ENERGY

OUR RENEWABLE ENERGY PROJECT

- ▶ The installation of our solar power plant with a total capacity of 2 MW in the Elmalı district has started and the project is ongoing.
- ▶ A charging station for charging electric vehicles has been built in the car park of our plant.



OUR RENEWABLE ENERGY PROJECT

- ▶ Our buggy vehicle is also used for beach transport.
- ▶ Solar energy is used to heat the water, resulting in 73,85 energy savings.





SAVING WATER

REDUCING WATER CONSUMPTION

- ▶ The aim is to raise awareness of water conservation among our guests and staff.
- ▶ Drip and sprinkler systems are available for garden irrigation.
- ▶ Water consumption is monitored regionally and appropriate measures are taken.



REDUCING WATER CONSUMPTION

- ▶ Light barriers are used in our public facilities.
- ▶ Economical taps and shower water savers are installed in all areas of our facility.



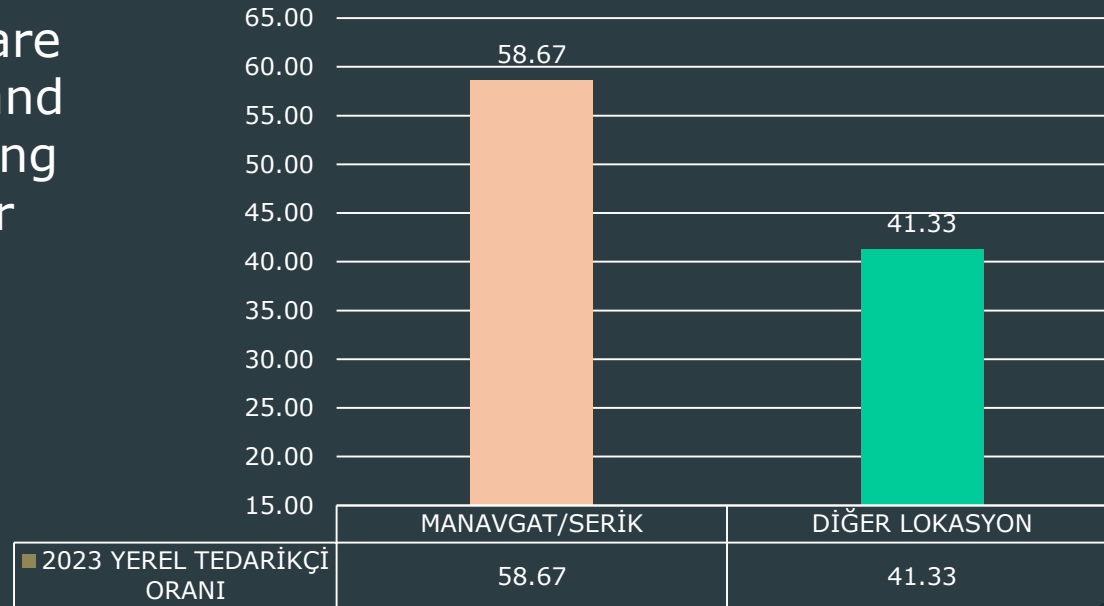


OUR SUSTAINABILITY PERFORMANCE

LOCAL SUPPLIER

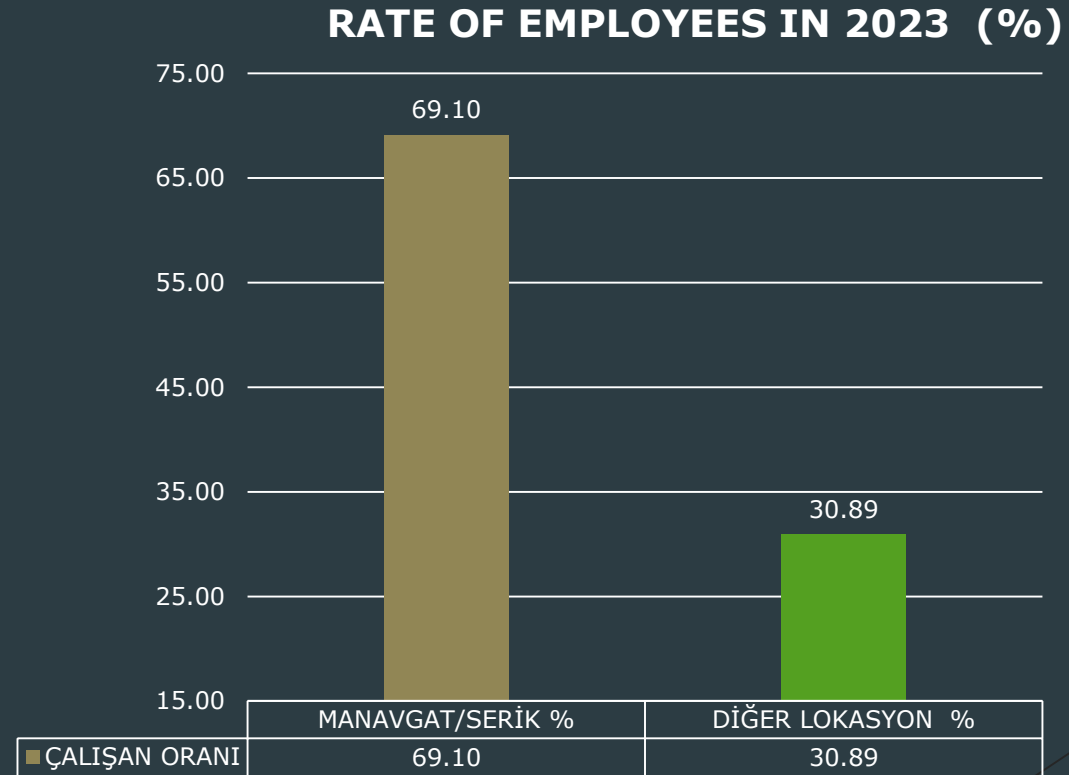
- 58,67% of our suppliers are located in the Manavgat and Serik region. The remaining suppliers are from other locations.

LOCAL SUPPLIER RATIO IN 2023 (%)



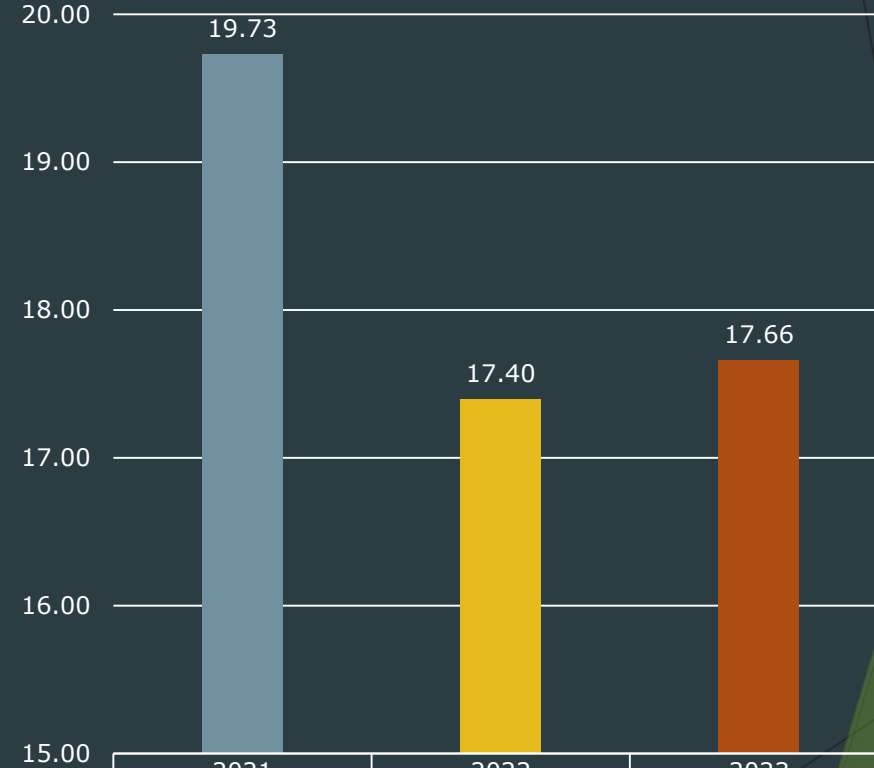
LOCAL EMPLOYMENT

- ▶ 69,1% of our employees are local people.



ELECTRICITY CONSUMPTION

PER PERSON (kWh)



■ KİŞİ BAŞI ELEKTRİK
KULLANIM MİK. (kWh)

2021

19.73

2022

17.40

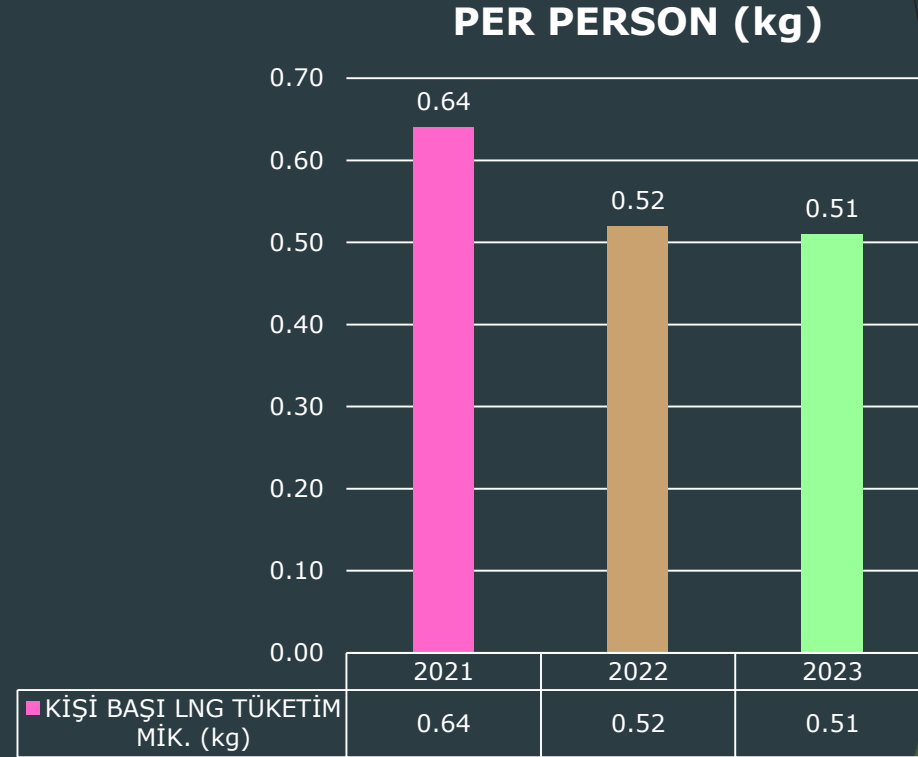
2023

17.66

- Our average electricity consumption per overnight stay/capita remained almost the same in 2023 compared to 2022.
- Our annual per capita electricity consumption (kWh) is shown in the table.

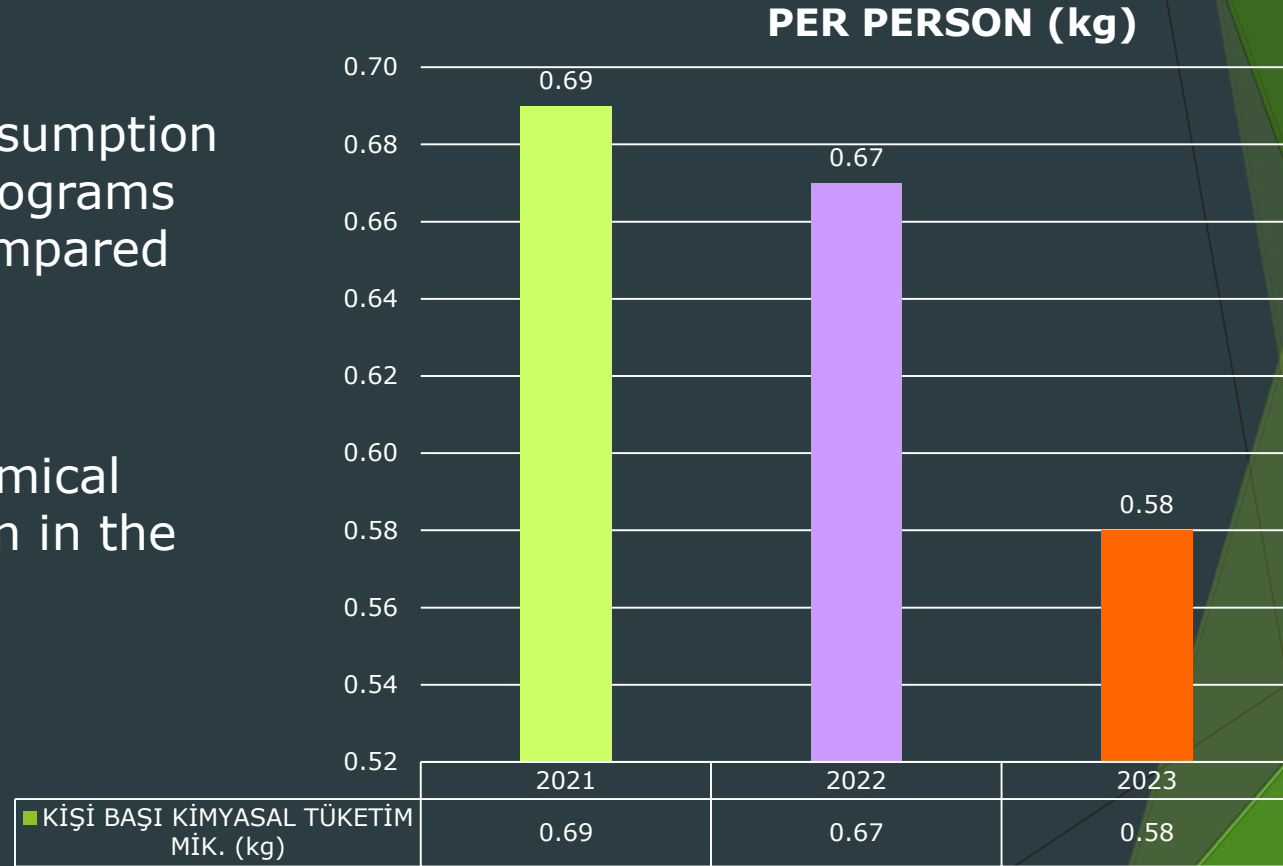
LNG CONSUMPTION

- Our average LNG consumption per person per night has decreased in 2023 compared to 2022.
- Our annual LNG consumption per capita (kg) is shown in the table.



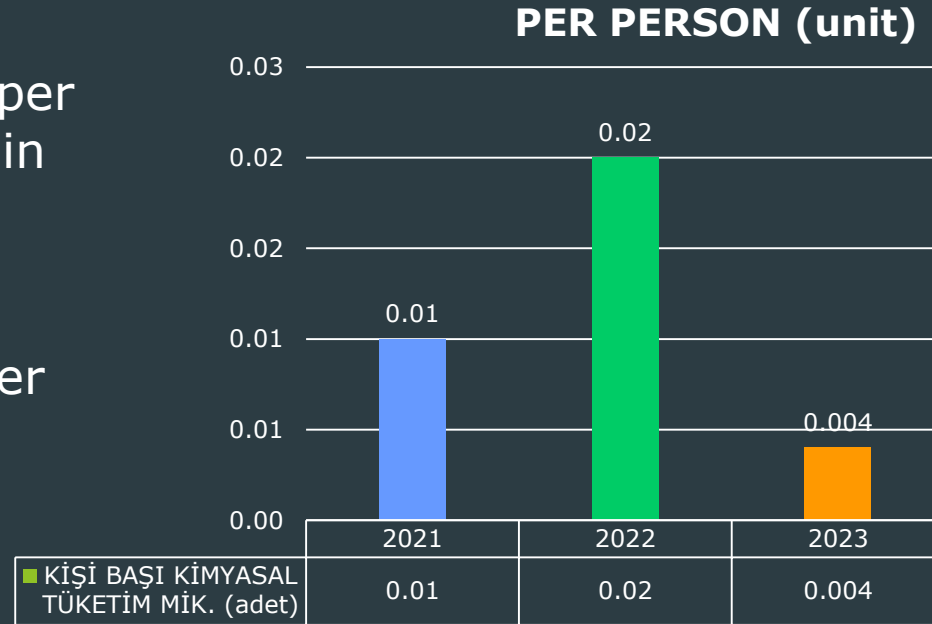
CHEMICAL CONSUMPTION

- Our average chemical consumption per person per night in kilograms has decreased in 2023 compared to 2022.
- Our annual per capita chemical consumption (kg) is shown in the table.



CHEMICAL CONSUMPTION

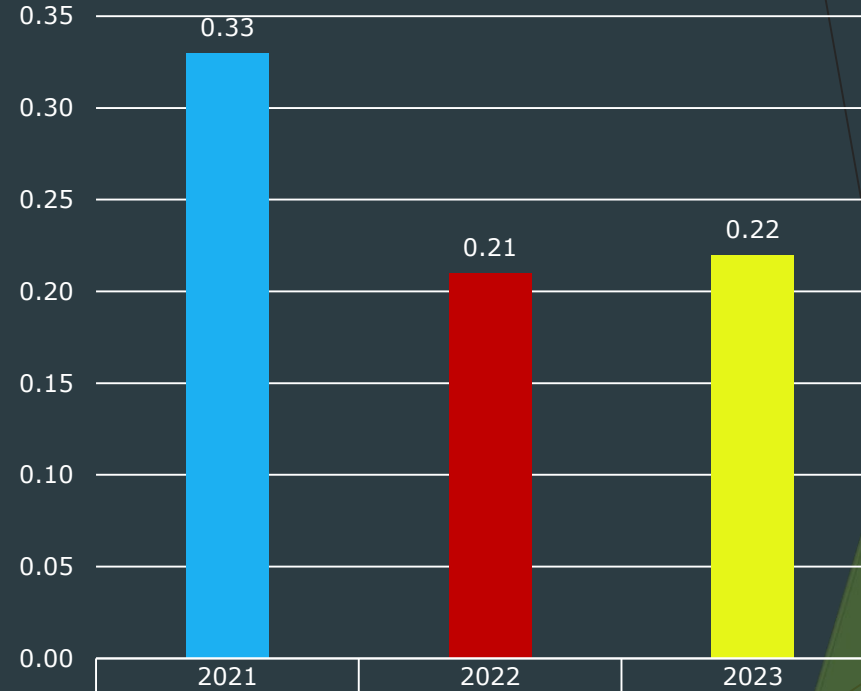
- Our average chemical consumption per person per night in units decreased in 2023 compared to 2022.
- Our annual chemical consumption per capita (units) is given in the table.



FOSSIL FUEL/MOTOR OIL CONSUMPTION

- Our average diesel consumption per night/capita remained almost the same in 2023 compared to 2022.
- Annual per capita diesel consumption, Consumption quantity (Lt) indicated in the table.

PER PERSON (Lt)



■ KİŞİ BAŞI FOSİL YAKIT-
MOTORİN TÜKETİM MİK. (Lt)

2021

2022

2023

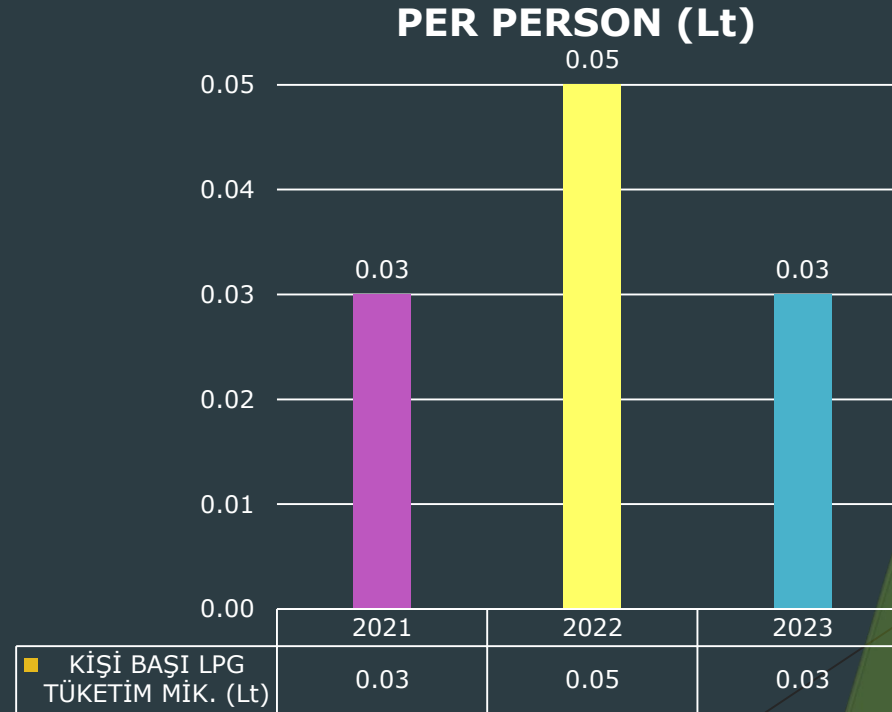
0.33

0.21

0.22

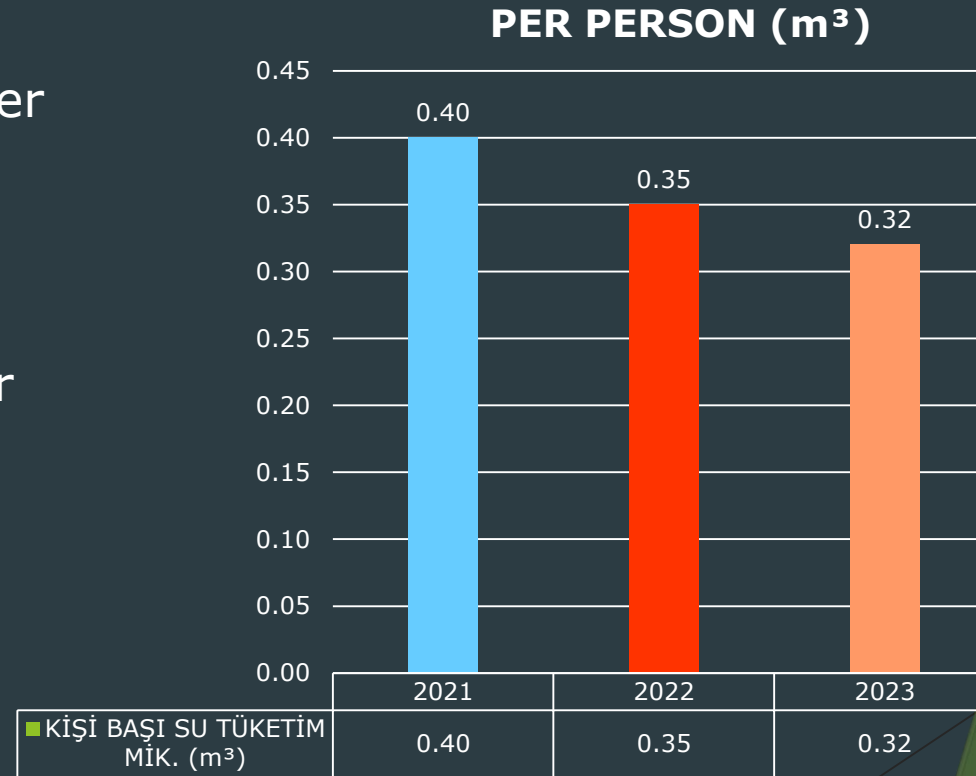
FOSSIL FUEL CONSUMPTION/ LPG

- Our average LPG consumption per person per night decreased in 2023 compared to 2022.
- Our annual LPG consumption per capita (Lt) is given in the table.



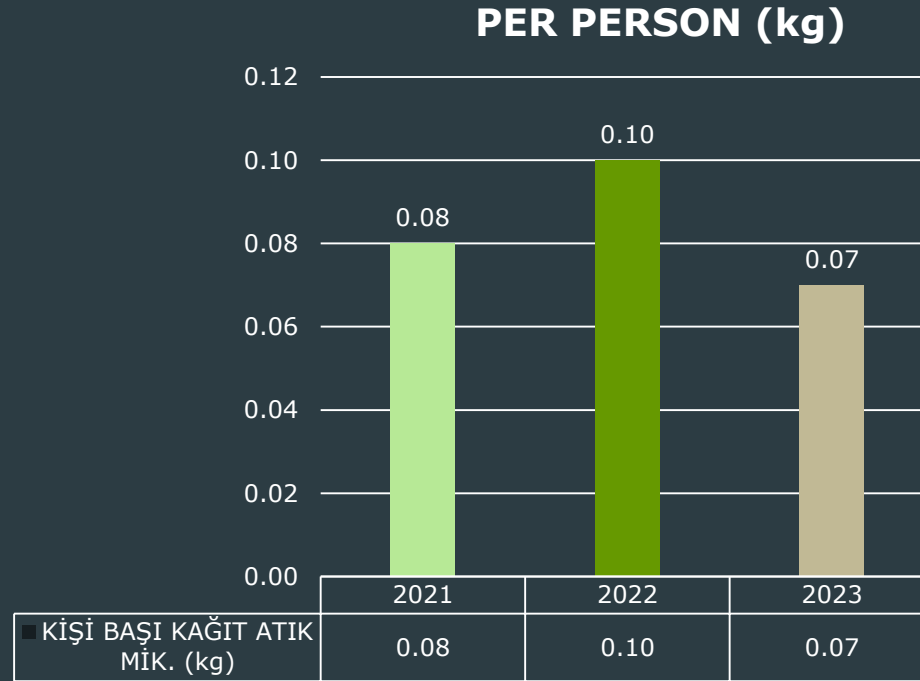
WATER CONSUMPTION

- Our average water consumption per person per night has decreased in 2023 compared to 2022.
- Our annual water consumption per capita (m³) is shown in the table.



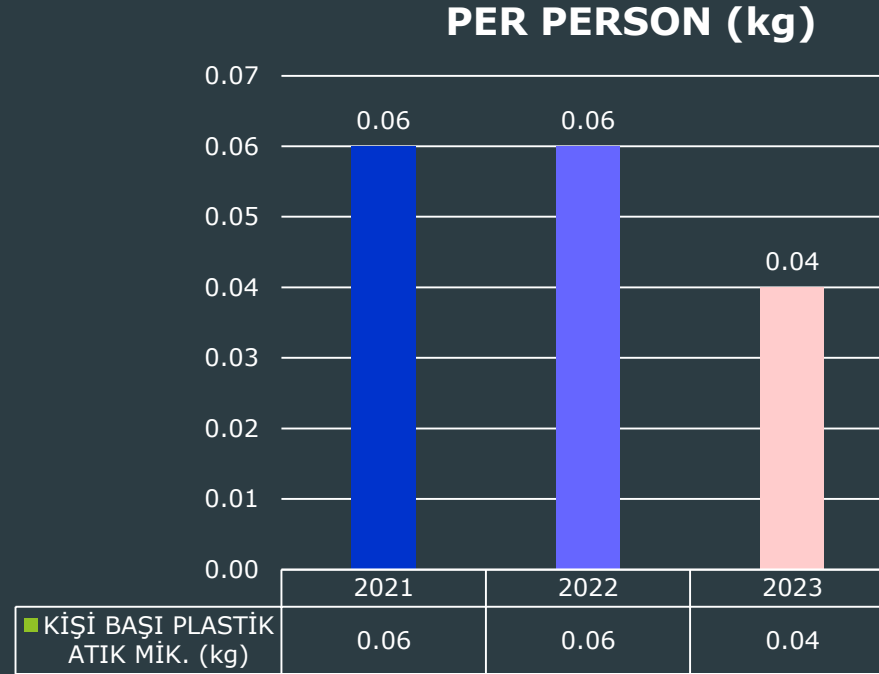
WASTE CONSUMPTION

- Our average paper waste consumption per person per night has decreased in 2023 compared to 2022.
- Our annual paper waste consumption per capita (kg) is given in the table.



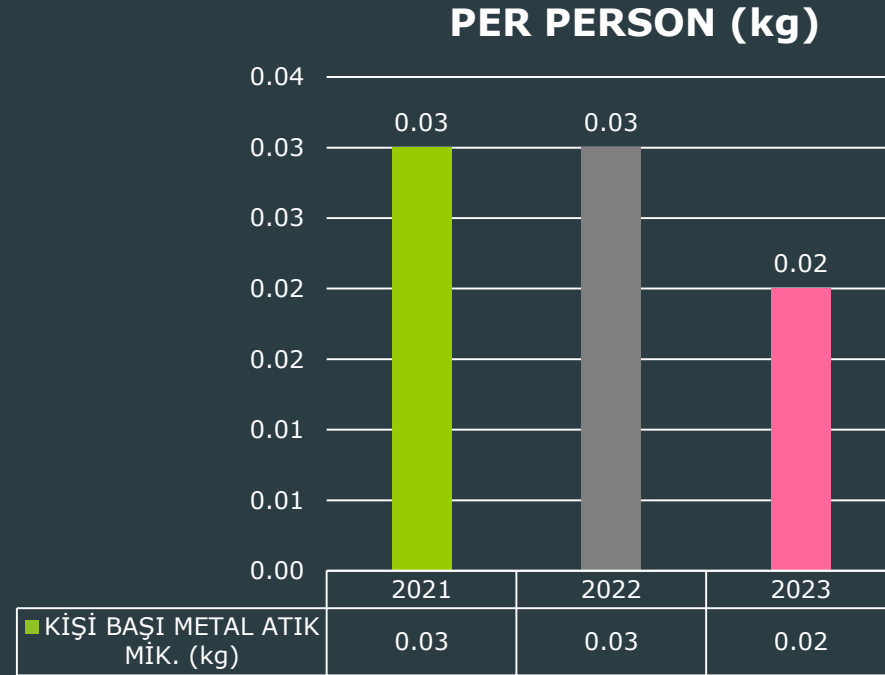
WASTE CONSUMPTION

- Our average plastic waste consumption per person per night decreased in 2023 compared to 2022.
- Our annual plastic waste consumption per capita (kg) is given in the table.



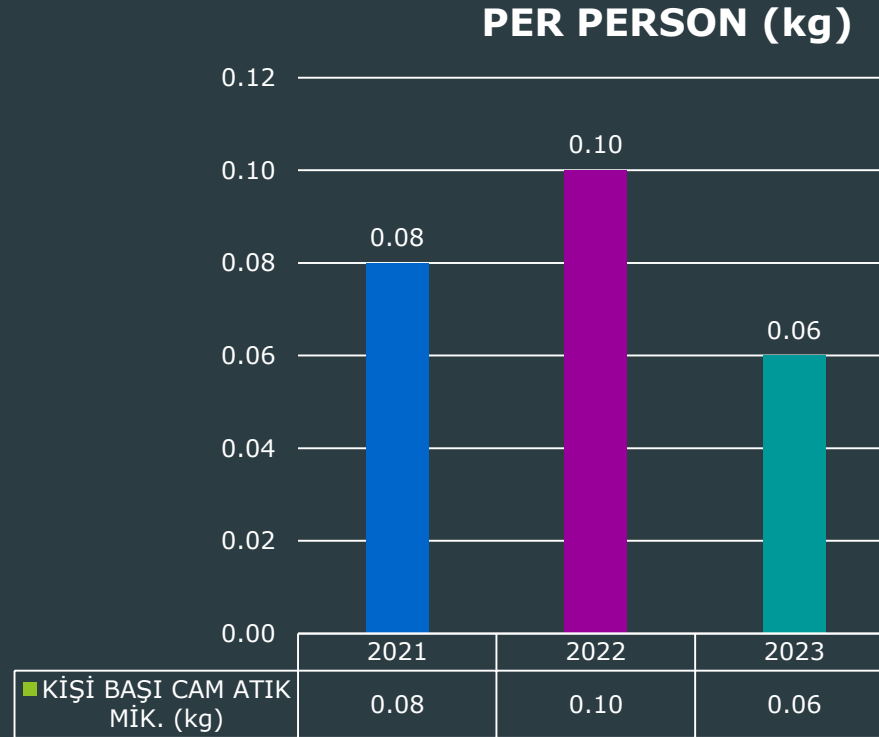
WASTE CONSUMPTION

- Our average metal waste consumption per person per night decreased in 2023 compared to 2022.
- Our annual metal waste consumption per capita (kg) is given in the table.



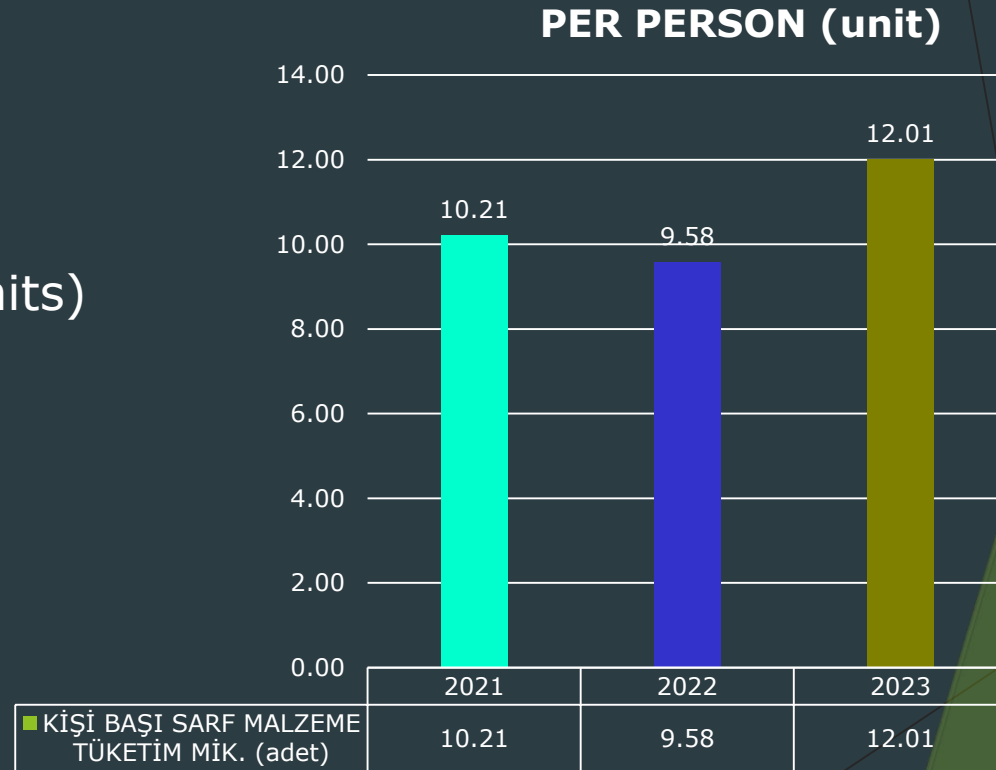
WASTE CONSUMPTION

- Our average glass waste consumption per person per night decreased in 2023 compared to 2022.
- Our annual glass waste consumption per capita (kg) is given in the table.



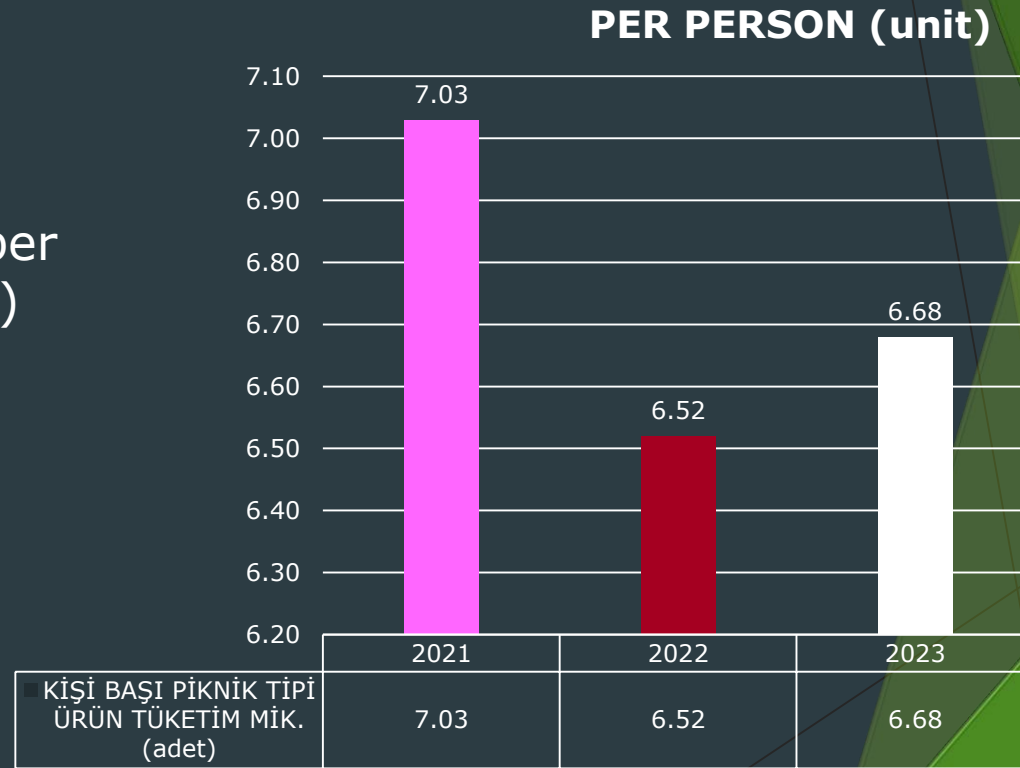
CONSUMPTION OF CONSUMABLES

- Our consumables consumption per capita for 2021, 2022 and 2023 (units) is given in the table.



CONSUMPTION OF PICNIC ITEMS

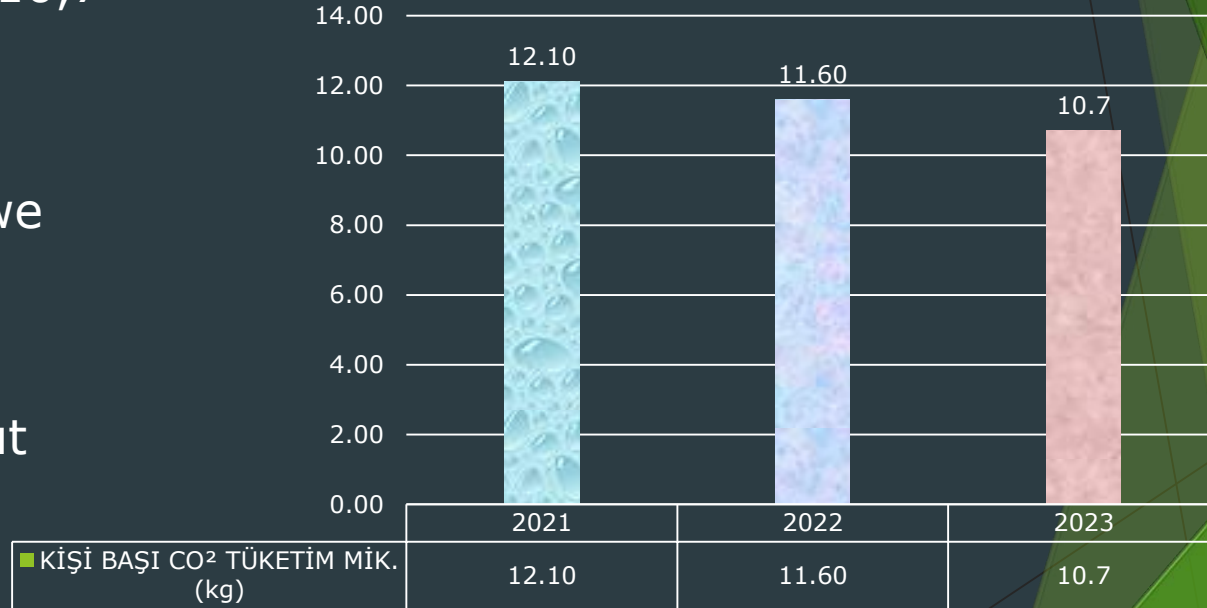
- Our picnic type product consumption per capita for 2021, 2022 and 2023 (units) is given in the table.



OUR CARBON FOOTPRINT

- Our carbon footprint for 2023 is 10,7 kg/CO².
- To reduce our carbon footprint, we are reducing our consumption.
- We inform our stakeholders about the importance of sustainability.

PER PERSON (kg)



THANK YOU

A SUSTAINABLE WORLD IS
A SUSTAINABLE LIFE

